

FORM PTO-1449
(REV. 7-80)

U.S. DEPARTMENT OF COMMERCE
PATENT AND TRADEMARK OFFICE

ATTY. DOCKET NO.

SERIAL NO.

COS97101

09/159,503

LIST OF DOCUMENTS CITED BY APPLICANT

(Use several sheets if necessary)

APPLICANT(S): B. Reilly BARRY et al.

FILING DATE

September 24, 1998

GROUP

2761

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* EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE (IF APPROPRIATE)
F.B.	4,160,129	07/1999	Peyser et al.			
	4,345,315	08/1982	Cadotte et al.			
	4,817,050	03/1989	Komatsu et al.			
	4,972,504	11/1990	Daniel Jr. et al.			
	5,041,972	08/1991	Frost			
	5,075,771	12/1991	Hashimoto			
	5,228,076	07/1993	Hopner et al.			
	5,245,533	09/1993	Marshall			
	5,285,494	02/1994	Sprecher et al.			
	5,315,093	05/1994	Stewart			
	5,369,571	11/1994	Metts			
	5,490,060	02/1996	Malec et al.			
	5,526,257	06/1996	Lerner			
	5,551,025	08/1996	O'Reilly et al.			
	5,563,805	10/1996	Arbuckle et al.			
F.B.	5,610,915	03/1997	Elliott et al.			

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	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
						YES	NO
F.B.	WO 97/23988	07/1997	PCT				
F.B.	WO 99/01826	01/1999	PCT				

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F.B.	Biggs, M., <i>Inforworld</i> , June 16, 1997, v. 19, no. 24, p. 82+
	Burch, B., "AT&T, MCI to release new management tools", <i>Network World</i> , January 17, 1994, p. 9
	Newswire Association, Oct. 13, 1997, McAfees Self Service HelpDesk Web Site
F.B.	Porter, T., "MCI offers tracking system", <i>Service News</i> , April 1994, p. 17
	Shklar, L., et al., "MetaMagic: Generating Virtual Web Sites Through Data Modeling," http://www.scope.gmd.de/info/www6/posters/714/poster714.html
	Yager, T., "Mixed Messages", <i>UNIX Review</i> , v. 16, n. 2, p. 29, Feb. 1998

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FILING DATE September 24, 1998		GROUP 2761	

U.S. PATENT DOCUMENTS						
* EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE (IF APPROPRIATE)
F.B.	5,630,066	05/1997	Gosling			
	5,699,528	12/1997	Hogan			
	5,787,412	07/1998	Bosch et al.			
	5,825,769	10/1998	O'Reilly et al.			
	5,848,396	12/1998	Gerace			
	5,870,558	02/1999	Branton, Jr. et al.			
	5,877,759	03/1999	Bauer			
	5,884,032	03/1999	Bateman et al.			
	5,907,681	05/1999	Bates et al.			
	5,915,001	06/1999	Uppaluru			
	5,920,542	07/1999	Henderson			
	5,923,016	07/1999	Fredregill et al.			
	5,930,764	07/1999	Melchione et al.			
	5,930,804	07/1999	Yu et al.			
	5,958,016	09/1999	Chang et al.			
F.B.	5,961,602	10/1999	Thompson et al.			
	5,963,925	10/1999	Kolling et al.			
	5,966,695	10/1999	Melchione et al.			

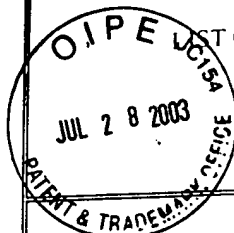
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DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
					YES	NO

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)	
F.B.	"Carriers Improve Net Management Services". <i>Communications Week</i> , p. 74
F.B.	"Network management: new software platform enhances...". Product Announcement, <i>Edge</i> , Oct. 1998, about AT&T, v. 10, n. 375, p. 11(1)
F.B.	"New software platform enhances network management capabilities...". <i>Business Wire</i> , p. 9281122-
F.B.	"User's Guide: Microsoft Access". Microsoft Corporation, 1994, pp. 378,594,599, 630-632 (13)

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September 24, 1998

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F13		"Cryptography and the Internet", www.echonyc.com/~vsue/crypt.html , 1995
11		Lee et al., "Supporting Multi-User, Multi-Applet Workspaces in CBE", Computer Supported Cooperative Work 1996, Cambridge, MA
F16		"Netscape 2.0 Beta Hip or Hype?", www.plant.net.au/innovations/20beta2.html , Planet Internet, 1995


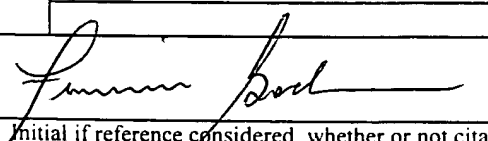
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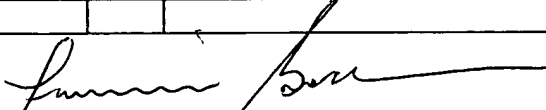
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FORM PTO-1449 (REV. 7-80)		U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE		ATTY. DOCKET NO. COS-97-101		SERIAL NO. 09/159,503	
<div style="text-align: center;"> LIST OF DOCUMENTS CITED BY APPLICANT (Use several sheets if necessary)</div>				APPLICANT(S): B. Reilly BARRY et al.			
				FILING DATE September 24, 1998		GROUP 2761	
U.S. PATENT DOCUMENTS							
* EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE (IF APPROPRIATE)	
F.B.	5,327,486	07/1994	Wolff et al.				
	5,793,964	08/1998	Rogers et al.				
	5,982,864	11/2000	Jagadish et al.				
	6,049,789	04/2000	Smorodinsky				
	6,115,458	09/2000	Taskett				
	6,119,109	09/2000	Muratani et al.				
F.B.	6,212,506	04/2001	Shah et al.				
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	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
						YES	NO
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F.B.	Jainschigg, J., "Billing confirmed: this easy-to-use box turns guest call into revenue. Teleconnect, vol. 12, no. 9, p. 39(4)						
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<div><div>PTO</div><div>U.S. DEPT. OF COMMERCE</div><div>PATENT & TRADEMARK OFFICE</div></div> <div>LIST OF DOCUMENTS CITED BY APPLICANT (Use several sheets if necessary)</div>				APPLICANT(S): BARRY et al.			
				FILING DATE September 24, 1998		GROUP 3621	
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* EXAMINER INITIAL		DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE (IF APPROPRIATE)
F.b		5,088,052	02/1992	Spielman et al.			
		5,208,908	05/1993	Harrison et al.			
		5,491,796	02/1996	Michele et al.			
		5,557,668	09/1996	Brady			
		5,774,670	06/1998	Montulli			
F.A		5,987,523	11/1999	Hind et al.			
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		DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION YES NO
F.b		0 747 841	12/1996	Europe			
		97/18515	05/1997	PCT			
	F.b	00/11573	03/2000	PCT			
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F.b.		Help-Desk Market Seeks Suite Success , Computer Reseller News, January 5, 1998, p. 49					
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